



- **Skilled Care Pharmacy does not have a valid signed prescription.**
- **Skilled Care Pharmacy did not receive the required signed refill order from the prescriber.**
- **The medication's administration directions have changed and a new script is required.**
- **The prescription was written incorrectly excluding the number of refills and/or quantity to be dispensed.**
- **The prescription needs to be verified/clarified and we are unable to reach the prescriber.**
- **Insurance will not cover the medication as prescribed.**

For additional questions, please contact your Customer Care Representative at 1-800-334-1624 or 513-459-7455