



## UNDERSTANDING THE PROCESS:

- ❖ Medications are **automatically filled** and dispensed by the cycle date of the original medication order. A **30-day supply** of medication is sent to the facility
- ❖ Subsequent refills are automatically filled relative to the original order date and are sent to the facility without prompted communication from facility nurses. **No reorder requests** are necessary.
- ❖ Medications that are **appropriate for cycle fill** are oral solids (capsules, tablets) and routine patches.
- ❖ Discontinued medications need to be communicated promptly to the pharmacy in order to prevent medications from being filled unnecessarily.

For additional questions, please contact your Customer Care Representative at  
1-800-334-1624 or 513-459-7455