



- **The print date your facility has selected is before the physician telephone order was received therefore the medication or treatment is not on your new PO's, MAR's or TAR's.**
- **The physicians telephone order was not faxed over to the pharmacy after it was obtained from the prescriber.**
- **New and D/C'd orders are not specific resulting in inaccurate or incomplete medical records.**
- **Orders do not contain the appropriate medical diagnosis or medication administration times.**
- **Skilled Care does not have up to date census information.**
- **Skilled Care staff has made an error. Please let us know so we can fix it.**

For additional questions, please contact your Customer Care Representative at
1-800-334-1624 or 513-459-7455