



- Skilled Care Pharmacy will issue credit on the following non-controlled items when returned **unused and packaged in the original sealed container** (provided they were dispensed within the last 90 days):
 - Unopened full prescription of Unit dose capsules and tablets
 - Unopened Transdermal patches
 - Unopened liquids and solutions that have intact safety seals
 - Unopened topicals that have intact safety seals

- Skilled Care Pharmacy may charge a minimal Restocking Fee for processing the medication returned.
- Skilled Care Pharmacy can not refund any co-payments, including those assigned by a third party or Medicare part D plan

- Items that **CANNOT** be returned/credited include:
 - All **narcotics**
 - Any **Discontinued refrigerated medication**
 - Special Arrangements may be made by the DON or Nursing Supervisor for the proper procedure to return these type of medications
 - **Specially packed tablets**, such as 1/2 tablets and certain types of bubble pack
 - Any **opened** liquids, solutions, topical (creams and ointments)
 - Items **requiring special preparations**, such as IV fluids and Sternberg's cream
 - Items **dispensed more than 90 days prior** to returning

For additional questions, please contact your Customer Care Representative at
 1-800-334-1624 or 513-459-7455