



## BUTLER COUNTY CARE FACILITY

1800 PRINCETON ROAD  
HAMILTON, OHIO 45011  
TELEPHONE: 513/887-3728  
FAX: 513/785-6627

Commissioners

Charles R. Furmon  
Gregory V. Jolivette  
Donald L. Dixon

Charles Demidovich, Administrator

September 23, 2009

As an Administrator and Director of Nursing in long term care, I really appreciate the expertise and service of my consultant pharmacist and customer service representative from Skilled Care Pharmacy. Designated customer care, consultant pharmacists, educational support, mock surveys, and med pass audits are benefits Skilled Care provides which allow nurses and staff to give the residents the time and care they deserve.

While patient care is the most important thing, we also must be concerned with costs. Drug costs are rising along with everything else. Our consultant pharmacist helps us to ensure the most cost effective therapy for our patients. The consultant pharmacist also strives to ensure that only medications that are truly needed are ordered for the patient, and attempts to discontinue medications that are no longer needed, or are duplications. Currently, our consultant pharmacist requests to discontinue 6 medications for every 1 that is added. Our medication counts and psychoactive medication counts are measured and reported by Skilled Care Pharmacy quarterly at our Quality Assurance Meetings. Skilled Care consultants are unparalleled in their education, experience, and concern for patient care.

A vital part of cost containment is formulary management. The Skilled Care Pharmacy formulary is a consultant pharmacist driven tool, which greatly reduces our cost while maintaining quality medications for our residents. Our consultant pharmacist, at the quarterly QA meetings, reports our savings, as a result of the "formulary".

It is imperative for a successful consultant pharmacist to have a good relationship with physicians and facility staff. Our consultant pharmacist is also readily available for patient consults, drug information, regulatory and survey support, and general questions, as well as auditing our controlled substance inventory and recordkeeping.

Whether it's medication, education, or survey related, *Skilled Care* provides me with a dedicated team of professionals to assist with every aspect our operation. The support I receive from *Skilled Care* is sensational.

In order for my nurses and staff to properly care for our residents, the pharmacy benefit provider we chose *MUST* share in the responsibility of that care. Skilled Care Pharmacy is such a benefit provider. Skilled Care is the preferred choice as our pharmacy benefit provider!

Chuck Demidovich, Administrator