



September 28, 2009

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To Whom It May Concern:

I have worked with Larry Galluzzo and Skilled Care Pharmacy for 7 years. They have done a very good job servicing our facilities. As the owner, Larry makes himself available all the time. I can call him at anytime with concerns or questions. He has owned his pharmacy for over 25 years and I know he is dedicated to providing the best service possible to our residents. His consultants have established a good relationship with our physicians and nurses. They work with them to reduce the amount of medicines in the facility. Their customer care rep works with the nurses to update them on rules, regulations, and new procedures. This certainly helps when it come to survey time. I recommend Skilled Care to anyone. They set the standard in Long Term Care Pharmacy and I appreciate what they do.

Heinzerling Foundation celebrated 50 years of caring service this year. This accomplishment is the result of a dedicated and caring staff and relationships with strong and dedicated vendor partners. This is how I think of my relationship with Skilled Care Pharmacy, and the owners Larry Galluzzo and Nancy Mlinarik. As the Executive Director, I can appreciate the time and effort put forth by people like Larry and Nancy and can assure anyone out there looking for a long term care pharmacy provider, look no further than Skilled Care.

Sincerely,

A handwritten signature in black ink, appearing to read "R. Heinzerling", written over a horizontal line.

Robert E. Heinzerling  
Executive Director

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