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October 6, 2009


Mr. Jack Daniel  
Skilled Care Pharmacy  
6175 Hi-Tek Court  
Mason, OH 45040

Dear Jack:

All pharmacies offer very similar services. The real difference of Skilled Care is the leadership and philosophies of customer service. Whenever there is an issue the question of who's doing something wrong is not the focus but rather, how can we remedy this to your satisfaction is always the approach.

I have worked with other pharmacies over the years and no one else has given the same quality of customer service as Skilled Care.

Sincerely,



Sheena Parton